**Amol Patil**

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Sex :Male Date of birth :04-01-1987 | Nationality Indian

Seeking a suitable position in the field of Application/Production Support/Devops, AWS field where excellent analytical problem-solving skill, great interest in the concerned field, relevant knowledge and a strong work ethic can advance Personal and Organization’s growth and gives me a better stability with work-life balance

**PROFILE SUMMARY:**

Having more than 8.3 years of experience in the field of IT where Planning, Implementation, Design, Architecture, Administration, trouble shootings are involved. Having more than 4 years of experience in DevOps, AWS, Kubernetes, Docker and Cloud Computing.

**IT SKILLS:**

|  |  |
| --- | --- |
| **Public Cloud** | AWS |
| **DevOps Tools** | GIT ,Docker, Kubernetes, Jenkins, , Ansible, Maven, JFrog, Github, Jira, AWS,Chef,Nagios. |
| **Programming Language** | **Shell Script ,YAML** |
| **Operating Systems** | Windows, Red hat, Ubuntu, AIX |
| **Database** | Oracle SQL developer |

**CERTIFICATIONS and TRANINGS:**

* ITIL Foundation Certificate in IT Service Management.
* AWS solution architect Training from Technical Guftagu .

**ORGANISATIONAL EXPERIENCE:**

**Organization Name: Cybage Software**

**From Aug-2018 to till Date**

**Project Role: DevOps Engineer**

**Project Title: Neustar Order Management System**

* Responsible for Setting up new development branches, merging branches, facilitating the releases.
* Configured and maintained Jenkins to implement the CI process and integrated the tool with Maven to schedule the builds.
* Wrote recipes and cookbooks and uploaded them to the Chef server.
* Responsible for Configure the setup of every release bi weekly and monthly on the regular basis for product teams to perform integration testing.
* Server configuration management via Ansible and Chef for maintained environments deployed.
* Managed Linux and Windows virtual servers on AWS EC2 using Chef Server
* Experience on various AWS services like EC2, S3, RDS, EBS, VPC, IAM, ELB, Cloud Watch, Cloud Formation, Route53, Security Groups, Route Tables
* Create and establish the build process using Maven to perform builds efficiently and deployment of the application using Tomcat.
* Having experience in creating custom Docker Images using Docker file.
* Work with development teams and testing teams to establish a build schedule, execute the builds and troubleshoot build failures, if any.
* Troubleshooting issues by analyzing logs and finding root cause analysis.
* Involved in CAB call on weekly basis.
* Used Jenkins pipelines to drive all micro services builds out to Docker registry and then deployed to Kubernetes, Created Pods and managed using Kubernetes
* Responsible for monitoring servers, applications and switches using Nagios.

**Organization Name: Virtusa Consulting Pvt Ltd**

**Date: Feb 2014 to July 2018**

**Project Role: Sr. Technical Process specialist- Client Support**

**Project Title: AT&T U-verse – Order Fallout**

* Working on Automations and handling the Application of AT&T U-verse Project
* Working on BAN (Billing Account Number) created on the system db. Having issues on ordering for customers.
* OMS/Order Fallout/OMS Testing Skills / Responsibilities: In depth knowledge of technical analysis production fallout orders (ordering tree logic, stacked orders, stuck orders, malformed XML and data mismatch / errors)
* Provide critical and speedy re solution of fallout orders ranging from data manipulation, SQL queries and DB updating, reformulating XML to help orders move along in the OMS provisioning system.
* Use Various tools to handle the Order Fallout like BMC Remedy, Exception Manager, Clarify CRM, SDP and PST also Generating SLA reports for the application
* Identify and provide bulk fixes / resolutions for large quantity of orders failing Communicate and assist development teams in critical production fixes Develop Proven Methods of Procedures (MOP) for common error fixes, and train new team members Utilize system tools and resources to insure timely order fallout resolution
* Working on Recon process to find OMS fallout in case the order is stuck at any Phases in the OMC life cycle like as Negotiation, Delivery, and Notification.
* Schedule jobs/scripts with CRONTAB, take backup of files using TAR command etc.
* Developed Complex database objects like Stored Procedures, Functions, using SQL and PL/SQL

**Organization Name: Tata consultancy Services (FutureZ Staffing solution)**

**Date:Sep 2013 to Feb-2014**

**Project Title** :UNIFY UPSS (UNIFY prepaid support system)

* **Provisioning Work :**Responsibilities : activate Unbar(SIM activation) , Vouchar profile , Dunning Activity(check Mob NO are bared form our system) , SIMEX(SIM Exchange) , Activate mob no in HLR(Home Location Relocation) and IN(Intellectual network) ,postpaid activation(Handling CMS server),SIM
* **Configuaration Work :**Responsibilities : Promotions(Giving extra benefit), IVR ,
* **VAS Acitivity :**Charging Activity(Deduction of money which customer using some packages like dialer tone,blackberry etc.),
* **Mediation Work :**Mediation terms means handling all CDR(Call Data Record) and EDR data.All Processing file which we have called.
* **L1 & L2 Analysis :**Need to monitor / maintain scheduler and logs.

Education

B.S.C from Dr. BabaSaheb Ambedkar University Aurangabad.

Completed Higher Secondary at Nashik Divisional Board.

Completed Secondary: Nashik Divisional Board

**DECLARATION**

I hereby declare that the above-mentioned information is correct and I bear the responsibility for the correctness of the above-mentioned particulars.